PERFORMANCE AGREEMENT

IN TERMS OF THE:

LOCAL GOVERNMENT: MUNICIPAL SYSTEMS ACT, 2000 (32 OF 2000), AS AMENDED

AND

LOCAL GOVERNMENT: MUNICIPAL PERFORMANCE REGULATION FOR MUNICIPAL MANAGERS AND MANAGERS DIRECTLY ACCOUNTABLE TO MUNICIPAL MANAGERS, 2006

AND

LOCAL GOVERNMENT: REGULATIONS ON APPOINTMENT AND CONDITIONS OF EMPLOYMENT OF SENIOR MANAGERS, 2014

Entered into by and between

The CITY OF MATLOSANA herein represented by

LESEGO SEAMETSO

in her capacity as

Municipal Manager (hereinafter referred to as the Employer)

and

BRENDA JULIA ROBERTS-TEBEJANE

as the

<u>Director: Local Economic Development</u> (hereinafter referred to as the Employee)

For the Period

1 July 2024 until 30 June 2025

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PERFORMANCE AGREEMENT

ENTERED INTO BY AND BETWEEN:

The CITY OF MATLOSANA herein represented by LESEGO SEAMETSO (ID NR. 870301 0275 080) in her capacity as the MUNICIPAL MANAGER (hereinafter referred to as the Employer) and BRENDA JULIA ROBERTS-TEBEJANE (ID NR. 841107 0848 081) in his capacity as the DIRECTOR: LOCAL ECONOMIC DEVELOPMENT of the Municipality (hereinafter referred to as the Employee).

WHEREBY IT IS AGREED AS FOLLOWS:

1. INTRODUCTION

- 1.1 The **Employer** has entered into a contract of employment with the **Employee** in terms of section 57(1)(a) of the Local Government: Municipal Systems Act 32 of 2000, as amended ("the Systems Act"). The **Employer** and the **Employee** are hereinafter referred to as "the Parties".
- 1.2 Section 57(1)(b) of the Systems Act, as amended read with the Contract of Employment concluded between the parties, requires the parties to conclude an annual performance agreement.
- 1.3 The parties wish to ensure that they are clear about the goals to be achieved, and secure the commitment of the Employee to a set of outcomes that will secure local government policy goals.
- 1.4 The parties wish to ensure that there is compliance with Sections 57(4a), 57(4b) and 57(5) of the Systems Act and Section 57(4c) of the Systems Amendment Act.

2. PURPOSE OF THIS AGREEMENT

The purpose of this Agreement is to -

- 2.1 comply with the provisions of Section 57(1)(b), (4a), (4b) and (5) of the Systems Act, Section 57(4c) of the Systems Amendment Act, as well as the employment contract entered into between the parties;
- 2.2 specify objectives and targets defined and agreed with the employee and to communicate to the employee the employer's expectations of the employee's performance and accountabilities in alignment with the Integrated Development Plan (IDP), Service Delivery and Budget Implementation Plan (SDBIP) and the Budget of the municipality:
- 2.3 specify accountabilities as set out in a performance plan, which forms an Annexure to the Performance Agreement;
- 2.4 monitor and measure performance against set targeted outputs and outcomes;
- 2.5 use the Performance Agreement as the basis for assessing whether the employee has met the performance expectations applicable to his or her job;
- 2.6 in the event of outstanding performance, to appropriately reward the employee; with Section 11 of this agreement and
- 2.7 give effect to the employer's commitment to a performance-orientated relationship with its employee in attaining equitable and improved service delivery.

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COMMENCEMENT AND DURATION

- 3.1 This Agreement will commence on the 1 JULY 2024 and will remain in force until 30 JUNE 2025 thereafter a new Performance Agreement, Performance Plan and Personal Development Plan shall be concluded between the parties for the next financial year or any portion thereof.
- 3.2 The parties will include a new performance agreement that replaces this agreement at least once a year not later than 31st of July of the succeeding financial year.
- 3.3 This Agreement will terminate on the termination of the Employee's contract of employment.
- The content of this Agreement may be revised at any time during the above-mentioned period 3.4 to determine the applicability of the matters agreed upon.
- 3.5 If at any time during the validity of this Agreement the work environment alters (whether as a result of government or council decisions or otherwise) to the extent that the contents of this Agreement are no longer appropriate, the contents shall immediately be revised.

PERFORMANCE OBJECTIVES

- 4.1 The Performance Plan (Annexure A) sets out-
 - 4.1.1 The performance objectives and targets that must be met by the Employee; and
 - 4.1.2 The time frames within which those performance objectives and targets must be met.
 - 4.1.3 The Competencies (Annexure B) – definitions in terms of regulation 21 of 17 January 2014 are required, to operate effectively as senior manager in the Local Government environment.
- 4.2 The performance objectives and targets reflected in the Performance Plan (Annexure A) are set by the Employer in consultation with the Employee and based on the Integrated Development Plan (IDP), Service Delivery and Budget Implementation Plan (SDBIP) and the Budget of the Employer, and shall include:
 - 4.2.1 Key objectives that describe the main tasks that needs to be done.
 - 4.2.2 Key performance indicators that provide the details of the evidence that must be provided to show that a key objective has been achieved.
 - 4.2.3 Target dates that describe the timeframe in which the work must be achieved.
 - 4.2.4 Weightings that show the relative importance of the key objectives to each other.
- 4.3 The Personnel Development Plan (Annexure C) sets out the employee's personnel development requirements in line with the objectives and targets of the employer.
- 4.4 The Employee's performance will, in addition, be measured in terms of contributions to the goals and strategies set out in the Employer's Integrated Development Plan.

PERFORMANCE MANAGEMENT SYSTEM

5.1 The Employee agrees to participate in the performance management system that the Employer adopts or introduces for the Employer, management and municipal staff of the Employer.

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- 5.2 The **Employee** accepts that the purpose of the performance management system will be to provide a comprehensive system with specific performance standards to assist the **Employer**, management and municipal staff to perform to the standards required.
- 5.3 The **Employer** will consult the **Employee** about the specific performance standards and targets that will be included in the performance management system as applicable to the **Employee**.
- 5.4 The Employee undertakes to actively focus towards the promotion and implementation of the KPAs (including special projects relevant to the employee's responsibilities) within the local government framework.
- 5.5 The criteria upon which the performance of the **Employee** shall be assessed shall consist of two components, both of which shall be contained in the Performance Agreement.
 - 5.5.1 The **Employee** must be assessed against both components, with a weighting of 80:20 allocated to the Key Performance Areas (KPA's) and the Competencies respectively.
 - 5.5.2 Each area of assessment will be weighted and will contribute a specific part to the total score.
 - 5.5.3 KPA's covering the main areas of work will account for 80% and Competencies will account for 20% of the final assessment.
- The **Employee**'s assessment will be based on his / her performance in terms of the outputs / outcomes (performance indicators) identified as per attached Performance Plan (Annexure A), which are linked to the KPA's, and will constitute 80% of the overall assessment result as per the weightings agreed to between the **Employer** and **Employee**:

Key Performance Areas (KPA's)	Weighting
Service Delivery & Infrastructure Development	0%
Municipal Institutional Development and Transformation	9%
Local Economic Development (LED)	32%
Municipal Financial Viability and Management	32%
Good Governance and Public Participation	27%
Total	100%

- 5.7 In the case of Senior Managers directly accountable to the Municipal Manager, key performance areas related to the functional area of the relevant manager must be subject to negotiation between the municipal manager and the relevant manager.
- 5.8 The competencies will make up the other 20% of the **Employee**'s assessment score. The competencies are split into two groups, leading competencies that drive strategic intent and direction and Core competencies which drive the execution of the leading competencies.

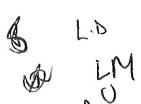
ı	EADING COMPETENCIES	WEIGHTING
Strategic Direction and Leadership	Impact and Influence Institutional Performance Management Strategic Planning and Management Organisational Awareness	8.33%
People Management	 Human Capital Planning and Development Diversity Management Employee Relations Management Negotiation and Dispute Management 	8.33%

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Program and Project Management	 Program and Project Planning and Implementation Service Delivery Management Program and Project Monitoring and Evaluation 	8.33%
Financial Management	 Budget Planning and Execution Financial Strategy and Delivery Financial Reporting and Monitoring 	8.33%
Change Leadership	 Change Vision and Strategy Process Design and Improvement Change Impact Monitoring and Evaluation 	8.33%
Governance Leadership	 Policy Formulation Risk and Compliance Management Cooperative Governance 	8.33%
	CORE COMPETENCIES	WEIGHTING
	Moral Competence	8.33%
	Planning and Organising	8.33%
	Analysis and Innovation	8.33%
Knowled	ge and Information Management	8.33%
	Communication	8.33%
- · · · · · · · · · · · · · · · · · · ·	Results and Quality Focus	8.33%
TOTAL PERCENTAGE		100%

6. EVALUATING PERFORMANCE

- 6.1 The Performance Plan (Annexure A) to this Agreement sets out -
 - 6.1.1 The standards and procedures for evaluating the Employee's performance; and
 - 6.1.2 The intervals for the evaluation of the **Employee**'s performance.
- 6.2 Despite the establishment of agreed intervals for evaluation, the **Employer** may in addition review the **Employee**'s performance at any stage while the contract of employment remains in force.
- 6.3 Personal growth and development needs identified during any performance review discussion must be documented in a Personal Development Plan (Annexure C) as well as the actions agreed to and implementation must take place within set time frames.
- 6.4 The **Employee**'s performance will be measured in terms of contributions to the goals and strategies set out in the **Employer**'s SDBIP as described in 6.6 below.
- 6.5 The **Employee** will submit quarterly performance reports (SDBIP) and a comprehensive annual performance report prior to the performance assessment meetings to the evaluation panel chairperson for distribution to the panel members for preparation purposes.
- 6.6 The **Employee** will submit quarterly performance reports on the implementation of the Financial Recovery Plan, on approved thereof.
- 6.7 The annual performance appraisal will involve:
 - 6.7.1 Assessment of the achievement of results as outlined in the Performance Plan:
 - (a) Each KPA should be assessed according to the extent to which the specified standards or performance indicators have been met and with due regard to ad hoc tasks that had to be performed under the KPA.



- (b) A rating on the five-point scale described in 6.7 below shall be provided for each KPI or group of KPI's which will then be multiplied by the weighting to calculate the score.
- (c) The Employee will submit his/her self evaluation to the Employer prior to the final assessment.
- (d) In the instance where the employee could not perform due to reasons outside the control of the employer and employee, the KPI will not be considered during the evaluation. The Employee should provide sufficient evidence in such instances.
- (e) An overall score will be calculated based on the total of the individual scores calculated above.
- (f) The applicable assessment rating calculator must be used to add the scores and calculate a final KPA score.

6.7.2 Assessment of the Competencies

- (a) Each competency will be assessed in terms of the description provided in (Annexure B).
- (b) An indicative rating on the five-point scale should be provided for each competency.
- (c) This rating should be multiplied by the weighting given to each competency during the contracting process, to provide a score.
- (d) The applicable assessment rating calculator must be used to add the scores and calculate a final competency score.

6.7.3 Overall rating

An overall rating is calculated by using the applicable assessment-rating calculator. Such overall rating represents the outcome of the performance appraisal.

6.8 The assessment of the performance of the **Employee** will be based on the following rating scale for KPA's and Competencies:

Rating scale for KPA's

Level	Terminology	Description
5	Outstanding performance	Performance far exceeds the standard expected of an employee at this level. The appraisal indicates that the Employee has achieved above fully effective results against all performance criteria and indicators as specified in the PA and Performance Plan and maintained this in all areas of responsibility throughout the year.
4	Performance significantly above expectations	Performance is significantly higher than the standard expected in the job. The appraisal indicates that the Employee has achieved above fully effective results against more than half of the performance criteria and indicators and fully achieved all others throughout the year.
3	Fully effective	Performance fully meets the standards expected in all areas of the job. The appraisal indicates that the Employee has fully achieved effective results against all significant performance criteria and indicators as specified in the PA and Performance Plan.



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Level	Terminology	Description									
2	Not fully effective	Performance is below the standard required for the job in key areas. Performance meets some of the standards expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against more than half the key performance criteria and indicators as specified in the PA and Performance Plan.									
1	Unacceptable performance	Performance does not meet the standard expected for the job. The review/assessment indicates that the employee has achieved below fully effective results against almost all of the performance criteria and indicators as specified in the PA and Performance Plan. The employee has failed to demonstrate the commitment or ability to bring performance up to the level expected in the job despite management efforts to encourage improvement.									

Rating scale for Competencies

Level	Terminology	Description
1	Basic	Applies basic concepts, methods, and understanding of local government operations, but requires supervision and development intervention.
2	Competent	Develops and applies more progressive concepts, methods and understanding. Plans and guides the work of others and executes progressive analysis.
3	Advanced	Develops and applies complex concepts, methods and understanding. Effectively directs and leads a group and executes in-depth analysis.
4	Superior	Has a comprehensive understanding of local government operations, critical in strategic shaping direction and change, develops and applies comprehensive concepts and methods.

- 6.9 For purposes of evaluating the annual performance of the Municipal Manager, an evaluation panel constituted of the following persons must be established: -
 - 6.9.1 Executive Mayor;
 - 6.9.2 Chairperson of the performance audit committee or the audit committee in the absence of a performance audit committee;
 - 6.9.3 Member of the Mavoral Committee;
 - 6.9.4 Mayor and/or Municipal Manager from another municipality; and
 - 6.9.5 Member of a ward committee as nominated by the Executive Mayor.
- 6.10 For purposes of evaluating the annual Performance of Senior Managers directly accountable to the Municipal Manager, an evaluation panel constituted of the following persons must be established:-
 - 6.10.1 Municipal Manager;
 - 6.10.2 Chairperson of the performance audit committee or the audit committee in the absence of a performance audit committee;
 - 6.10.3 Municipal Manager from another municipality.
- 6.11 The Performance Management Unit of the municipality must provide secretariat services to the evaluation panels referred to in paragraphs 6.9 and 6.10.

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7. SCHEDULE FOR PERFORMANCE REVIEWS

7.1 The performance of each Employee in relation to his / her performance agreement shall be reviewed on the following dates with the understanding that reviews in the first and third quarter may be verbal if performance is satisfactory:

First quarter : July 2024 – September 2024
Second quarter : October 2024 – December 2024
Third quarter : January 2025 – March 2025
Fourth quarter : April 2025 – June 2025

- 7.2 The Employer shall keep a record of the mid-year review and annual assessment meetings.
- 7.3 Performance feedback shall be based on the Employer's assessment of the Employee's performance.
- 7.4 The Employer will be entitled to review and make reasonable changes to the provisions of (Annexure A) from time to time for operational reasons. The Employee will be fully consulted before any such change is made.
- 7.5 The **Employer** may amend the provisions of (Annexure A) whenever the performance management system is adopted, implemented and / or amended as the case may be. In that case the **Employee** will be fully consulted before any such change is made.

8. DEVELOPMENTAL REQUIREMENTS

The Personal Development Plan (PDP) for addressing developmental gaps is attached as (Annexure C). Such plan may be implemented and/or amended as the case may be after each assessment.

9. OBLIGATIONS OF THE EMPLOYER

- 9.1 The Employer shall -
 - 9.1.1 Create an enabling environment to facilitate effective performance by the employee;
 - 9.1.2 Provide access to skills development and capacity building opportunities;
 - 9.1.3 Work collaboratively with the **Employee** to solve problems and generate solutions to common problems that may impact on the performance of the **Employee**;
 - 9.1.4 On the request of the Employee delegate such powers reasonably required by the Employee to enable him / her to meet the performance objectives and targets established in terms of this Agreement; and
 - 9.1.5 Make available to the Employee such resources as the Employee may reasonably require from time to time to assist him / her to meet the performance objectives and targets established in terms of this Agreement.

10. CONSULTATION

- 10.1 The Employer agrees to consult the Employee timeously where the exercising of the powers will have amongst others
 - 10.1.1 A direct effect on the performance of any of the Employee's functions;
 - 10.1.2 Commit the **Employee** to implement or to give effect to a decision made by the **Employer**; and

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- 10.1.3 A substantial financial effect on the Employer.
- 10.2 The **Employer** agrees to inform the **Employee** of the outcome of any decisions taken pursuant to the exercise of powers contemplated in 10.1 as soon as is practicable to enable the **Employee** to take any necessary action without delay.

11. MANAGEMENT OF EVALUATION OUTCOMES

- 11.1 The evaluation of the **Employee**'s performance will form the basis for rewarding outstanding performance or correcting unacceptable performance.
- 11.2 A performance bonus of between 5% to 14% of the all-inclusive annual remuneration package may be paid to the **Employee** in recognition of outstanding performance to be constituted as follows:

Performa	nce Score	Barfarmanaa Barua Baraantaga
From	То	Performance Bonus Percentage
130%	133%	5%
134%	137%	6%
138%	141%	7%
142%	145%	8%
146%	149%	9%
150%	153%	10%
154%	157%	11%
158%	161%	12%
162%	165%	13%
166%	169%	14%

- 11.3 In the case of unacceptable performance, the Employer shall
 - 11.3.1 Provide systematic remedial or developmental support to assist the **Employee** to improve his or her performance; and
 - 11.3.2 After appropriate performance counselling and having provided the necessary guidance and/ or support as well as reasonable time for improvement in performance, the **Employer** may consider steps to terminate the contract of employment of the **Employee** on grounds of unfitness or incapacity to carry out his or her duties.

12. DISPUTE RESOLUTION

- 12.1 Any disputes about the nature of the **Employee**'s performance agreement, whether it relates to key responsibilities, priorities, methods of assessment and/ or any other matter provided for, shall be mediated by
 - 12.1.1 The MEC for local government in the province within thirty (30) days of receipt of a formal dispute from the **Employee**; or
 - 12.1.2 Any other person appointed by the MEC.
 - 12.1.3 In the case of Senior Managers directly accountable to the Municipal Manager, a member of the municipal council, provided that such member was not part of the evaluation panel provided for in sub-regulation 27(4)(e) of the Municipal Performance Regulations, 2006, within thirty (30) days of receipt of a formal dispute from the employee;

whose decision shall be final and binding on both parties.



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12.2 In the event that the mediation process contemplated above fails, clause relevant of the Contract of Employment shall apply.

13. GENERAL

- 13.1 The contents of this agreement and the outcome of any review conducted in terms of (Annexure A) may be made available to the public by the **Employer**.
- 13.2 Nothing in this agreement diminishes the obligations, duties or accountabilities of the **Employee** in terms of his/ her contract of employment, or the effects of existing or new regulations, circulars, policies, directives or other instruments.
- 13.3 The performance assessment results of the **Employee** must be submitted to the municipal council by the **Employer** within fourteen (14) days after the conclusion of the assessment for information purposes.

14. PERFORMANCE APPRAISALS

14.1 The Employee will be responsible for developing annual performance work plans and conducting performance appraisals with all staff in the Directorate as stipulated in Section 27 of the 2020 Performance Management System Framework document and Local Government Municipal Staff Regulations in terms of Gazette 45181, September 2021.

15. MIMIMUM COMPETENCY LEVELS

15.1 The Employee shall ensure to attain the minimum competency levels required for the position within 18 months after the date of appointment, published in the Local Government Finance Management Act, 2003 Amendments to Municipal Regulations on Minimum Competency levels 2007. Government Notice 41996 of 26 October 2018.

Thus, done and signed at KLERKSDORP on this the 3rd day of JUNE 2024

AS WITNESSES:	
1. Mansulindud	EMPLOYEE
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Thus, done and signed at KLERKSDORP on this the 3rd day of JUNE 2024

AS WITNESSES:	$M = \Lambda$
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7)	EMPLOYER
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Performance Plan

DIRECTOR: LOCAL ECONOMIC DEVELOPMENT

BRENDA JULIA ROBERTS-TEBEJANE

CITY OF MATLOSANA Period 1 JULY 2024 to 30 JUNE 2025

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ECTOR LOCAL ECONOMIC DEVELOPMENT BJ ROBERTS-TEBEJANE

Approved Financia Recovery Plen. Updated FRP repr 202323 FY PAAF 202324 FY PAA Tracking documer Execution letters : notes Approved Finencia Recovery Plen. Management response / progre Updated FRP rep. Signed-off SDBIP planning famplate Attendance Regis Noibes, Agenda. Attendance regisi Minutes Portfello of Evidence Comments Planned Remedial Action Rasson for Deviation TOTAL WRIGHTHIO PERKEY PERFORMANCE AFFEA (ICPA) = 100%
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Municipal Infentional Waldings & Management (7)
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Annual Performance Target	Conducting 12 SDBIP mootings with R 0 anin/personnel in own directories by 30	CZCZ BLIDO			Submitting 4 reports on Corporatio Social IR 0 firvationerit (Social Labour Plan projects progress report to Council by 30 June 2025				Recoking at least 80% of nil R.0. Occupations Health & Safety recommendation by 30 June 2025				Crooting 1 permunent / sustainable jobs :R 0 through the Municipality's local economic	devolopment initiatives and enabling environment, which exceed 3 months. Inclinition evaluation by 31 times.	2025	
Key Performance Indicators (KPI)	Number of SDBIP meetings with Co senior personnel in een directorate se	CONCRETE			Number of reports on Corporate Social Invostment (Social Labour III Plnn projects implemented public submitted to Council				Number of OHS renommendation is implemented at the FPM to ensure of the regulatory environment.				Number of permanent / sustainable C			57
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-	Resuccitation of 4 cooperatives and 8 SkiME's, Closed quotation	4 Cooperatives and 8 SMMEs appointed	Coaching and mentoring of the 2 cooperalives and 4	SMMP'u	Coaching and monicing of the 2 cooperatives and 4 SMMF's, 100% susidination		3 LED consultation meetings conducted	3 LEO consultation meetings conducted	3 LEO consultation meatings conducted	3 LED consultation mostings conducted	1 SMME workshop conducted	1 SMME workshop conducted	1 SMME workshop conducted	1 SMME workshop conducted	1 Fien Markels held	1 Flea Markels hald		1 Tourism programmes conducted	1 Tourism programmes conducted	1 Tourism programmes conducted	1 Tourism programmes conducted	Proturement process, Service	system implemented			Procurement process, 4 Merket agents appointed,			35%	R62 900 spent	20% R105 800 spent 75%	R158 700 sport 100%	3211 600 abent
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Base Line																																	
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Budget																												•	R 211 800	3			
Annus Performance Turget	Establishing 7 restaurishining 4 functional R 0 cooperatives and 8 SMAE's in the COM area by 50 June 2005					_ 7	Conducting 12 LED consultation R 0 meetings with stakeholders by 30 June	rana			Conducting 4 SMME workshops to R 0 capacitate SMMEs and cooperatives by	30 June 2025			Conducting 2 Flee merkets by 30 June R 0	27.70		Conducting 4 tourism programmes to R 0 kmprove access to tourism by 30 Juno	2025			Purchasing and implementing a financial IR 0 market avatem by 30 September 2024		•		Appointing 4 market agents to ensure a R 5 continious link between the producer and	the buyer by 30 September 2024	•		s market programmes expanditure netrocling to the entirement plan by 30	June 2025		
Kay Performance Indicators (KPI)	Number of cooperatives and Establish SMKE's established frouzscielend cooperative in the COM sizes						Number of LED consultation meetings exonlucted with states and clients.					and cooperatives			Number of flea markets to be held			Number of fourtem programmes conducted to improve access to	tourism			One financial market ayatem				Number of market agents appointed			Percentage of rand volte appril on	fresh produce market programmes			
	To enture adjument between LED Numingles and ADV (ADV 200 to SMA) or syndrage and ADV communication between in the five interest adjustes of government.				To conduct consultative meetings with water statements as exemption of some statement of some statement of some some statement of some social some statement of some social some statement of some social some some some statement and non-powerment social so					To conduct consultative meetings with various stakeholders to create synergy	12	economic development between government and non-government and		To hold a fee market for informal traders	Company and Sector with the company		To conduct tourien programmes to increase market penetration of local				To provide un enabling environment of the Meticsons, Fresh Produce Market	and to comply with legislation and			To areure a link between the producer and the buyer to enhance revenue			To momolo the fresh produce market to	ensure a well informed community				
	1.59% E 9 4						,4,5%				4.5%			·	4,5%			4,5%				4,5%				4,5%			4.5%				_
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Base Line																										
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Annual Performance Sarget	Percentago of ransi value collected Collecting 100% of revenue from rental in from rental asilate cetate by 30 June 2025				Percentage of rand value collected Collecting 100% of revenue from reaning R	& cooling rooms by 30 June 2025						36	commission (dues) by 30 June 2025					-	Percentage of rand value collected Collecting 100% of roverue from rental R from rental of carriages by 30 June 2025							
Kay Performance Indicators (API)	Percentage of rand value collected (from rental aslate				Percentage of rand value collected	from ripaning and cooling rooms						Percentage of rand value collected	from merket dommination (dues)						Percentage of rand value collected (of from rental of certiages							
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DIRECTOR LOCAL, ECONOMIC DEVELOPMENT

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DIRECTORATE LOCAL ECONOMIC DEVELOPMENT

but Indicator Reporting Templals: 2024-25 RAF No.

Performance Indicator	Data element	(Annual Performance of 2023/24)	Annual target for 2024/2025	Planned output as per SDBIP	Actual Variatio	Reason(s) for variation	Romadial p	Planned output	rigari Variatio	Reason(s) for Ren variation ac	tion as per SDBIP	tput Cutput	Variation fo	oason(s) Rem	diat Planned output as per SDBIP	a digital digi
11.21 Number of work opportunities granted through	1.22. Number of work opportunities control friction Public Emphyment Prontamene final EPAPP. CARP and other related analysement prontaments	CMC	204	13				19								
(1) (1) (1) Ne	(EDL2)(t) (t) Number of work opportunities provided by the municipality through the Expanded Public Works Programme	282	104	12				R							100	
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Local Government: Competency Framework for Senior Managers

DIRECTOR: LOCAL ECONOMIC DEVELOPMENT

BRENDA JULIA ROBERTS-TEBEJANE

CITY OF MATLOSANA Period 1 JULY 2024 to 30 JUNE 2025



LOCAL GOVERNMENT: COMPETENCY FRAMEWORK FOR SENIOR MANAGERS

1. Definitions

In this framework -

"core competencies" are competencies that cut across all levels of work in a municipality and enhance contextualised leadership that guarantees service delivery impact; and

"leading competencies" means competencies that are required to develop clear institutional strategy, initiate, drive and implement programs to achieve long-term sustainable and measurable service delivery performance results.

2. Competency Framework

- 2.1 This competency framework replaces regulation 26(8) of the Local Government: Municipal Performance Regulations for Municipal Managers and Managers directly accountable to Municipal Managers, (Government Notice No. 805) as published in *Government Gazette No.* 29089 of 1 August 2006.
- A person appointed as a senior manager must have the competencies as set out in this framework. Focus must also be placed on the following key factors:
 - (a) Critical leading competencies that drive the strategic intent and direction of local government;
 - (b) Core competencies which senior managers are expected to possess, and which drive the execution of the leading competencies; and
 - (c) The eight Batho Pele principles.
- 2.3 The competency framework consists of six leading competencies which comprise of twenty (20) driving competencies that communicate what is expected for effective performance in local government.
- 2.4 The competency framework further involves six (6) core competencies that act as drivers to ensure that the leading competencies are executed at an optimal level.
- 2.5 There is no hierarchical connotation to the structure and all competencies are essential to the role of a senior manager to influence high performance. All competencies must therefore be considered as measurable and critical in assessing the level of a senior manager's performance.
- 2.6 The competency framework is underscored by four (5) achievement levels that act as benchmark and minimum requirements for other human capital interventions, which are, recruitment and selection, learning and development, succession planning, and promotion.



3. Competency Framework Structure

The competencies that appear in the competency framework are detailed below.

	LEADING COMPETENCIES
Strategic Direction and Leadership	Impact and Influence Institutional Performance Management Strategic Planning and Management
People Management	 Organisational Awareness Human Capital Planning and Development Diversity Management Employee Relations Management Negotiation and Dispute Management
Program and Project Management	 Program and Project Planning and Implementation Service Delivery Management Program and Project Monitoring and Evaluation
Financial Management	 Budget Planning and Execution Financial Strategy and Delivery Financial Reporting and Monitoring
Change Leadership	 Change Vision and Strategy Process Design and Improvement Change Impact Monitoring and Evaluation
Governance Leadership	 Policy Formulation Risk and Compliance Management Cooperative Governance
	CORE COMPETENCIES Moral Competence
	Planning and Organising
	Analysis and Innovation
Kn	owledge and Information Management
	Communication
	Results and Quality Focus

4. Minimum Requirements

The minimum requirements that accompany the competency framework, but do not govern the selected competencies, as set out in annexure B of the minimum competency requirements for Senior Managers, refer to the level of higher education qualification, work experience and knowledge that are needed to operate effectively in the local government environment.



5. Competency Descriptions

	Cluster		Leading Competencie	es			
	Competency Name		Strategic Direction ar	nd Le	eadership		
	Competency Definition	1	Provide and direct a deliver on the strateg		n for the institution, and i stitutional mandate	nspir	re and deploy others to
	BASIC		ACHIEVEME COMPETENT	NT	LEVELS ADVANCED		SUPERIOR
•	institutional and departmental strategic objectives, but lacks the ability to inspire others to achieve set mandate Describe how specific tasks link to institutional strategies but has limited influence in directing strategy Has a basic understanding of institutional performance management, but		team in realising the institution's strategic mandate and set objectives Has a positive impact and influence on the morale, engagement and participation of team members Develop actions plans to execute and guide strategy implementation Assist in defining performance measures to monitor	•	to determine value and alignment to strategic intent Display in-depth knowledge and understanding of strategic planning Align strategy and goals across all functional areas Actively define performance measures to monitor the progress and effectiveness of the institution Consistently	•	position the institution to local government priorities Actively use in-depth knowledge and understanding to develop and implement a comprehensive institutional framework Hold self accountable for strategy execution and results Provide impact and influence through building and
•	lacks the ability to integrate systems into a collective whole Demonstrate a basic understanding of key decision- makers		the progress and effectiveness of the institution Displays an awareness of institutional structures and political factors Effectively communicate barriers to execution to relevant parties Provide guidance to all stakeholders in the achievement of the strategic mandate	•	challenge strategic plans to ensure relevance Understand institutional structures and political factors, and the consequences of actions Empower others to follow strategic direction and deal with complex situations Guide the institution through complex and ambiguous concern		maintaining strategic relationships Create an environmental that facilitates loyalty and innovation Display a superior level of self-discipline and integrity in actions Integrate various systems into a collective whole to optimise institutional performance management Uses understanding of competing
	·	•	Understand the aim and objectives of the institution and relate it to own work	•	Use understanding of power relationships and dynamic tensions among key players to frame communications and develop strategies, positions and alliances		interests to manoeuvre successfully to a win/win outcome

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Cluster	Leadi	ng Compete	ncies	
Competency Name	Peopl	le Managem	ent	
Competency Definition	n divers	sity, optimise	e, inspire and encourage talent and build and nurt nstitutional objectives	
			ENT LEVELS	Y
BASIC		ETENT	ADVANCED	SUPERIOR
 Participate in team goal-setting and problem solving Interact and collaborate with people of diverse backgrounds Aware of guidelines for employee development, but requires support in implementing development initiatives 	increase contribute responsible increase suppose diverse others aware benefit diverse endered and endered contribute execution optimal execution optimal endered ender	e nature of and be of the ts of a e approach vely ate tasks apprower to se oution and te functions ally relevant yee tion fairly onsistently ate team etting and m-solving vely y capacity ements to e strategic	 Identify ineffective team and work processes and recommend remedial interventions Recognise and reward effective and desired behaviour Provide mentoring and guidance to others in order to increase personal effectiveness Identify development and learning needs within the team Build a work environment conducive to sharing, innovation, ethical behaviour and professionalism Inspire a culture of performance excellence by giving positive and constructive feedback to the team Achieve agreement or consensus in adversarial environments Lead and unite diverse teams across divisions to achieve institutional objectives 	 Develop and incorporate best practice people management processes, approaches and tools across the institution Foster a culture of discipline, responsibility and accountability Understand the impact of diversity in performance and actively incorporate a diversity strategy in the institution Develop comprehensive integrated strategies and approaches to human capital development and management Actively identify trends and predict capacity requirements to facilitate unified transition and performance management



B

Competency Definition Able to understand program and project management methodology; plan, manage, monitor and evaluate specific activities in order to deliver on set objectives ACHIEVEMENT LEVELS BASIC COMPETENT BASIC COMPETENT ADVANCED SUPERIOR Manage multiple programs and programs and balance priorities and conceptualise the long-term implications of desired project and communicate the project team and create clarity around stakeholder involvement and communicate factors and risk associated with own work Use results and approaches of successful project Use results and approaches of successful project implementation as guide Completion of the deliverables and maphy policies in a consistent manner Monitor progress and make needed adjustments to timelines, steps, and resource implementation and make needed adjustments to timelines, steps, and resource implementation and make needed adjustments to timelines, steps, and resources and resource implementation and guide Able to understand program and project management methodology; plan, manage, monitor and evaluate specific activities in order to deliver and evaluate specific activities in order to deliver act objectives in order to deliver do activities in order to deliver and evaluate specific activities in order to deliver and evaluate specific activities in order to deliver and evaluate specific activities in order to deliver do activities in order to deliver and evaluate specific activities in order to deliver and evaluate specific activities in order to deliver and evaluate specific activities in order to deliver and conflicts and co	Cluster		Leading Competen	cies		
Past Competency Definition Palan, manage, monitor and evaluate specific activities in order to deliver on set objectives	Competency Name		Program and Proje	ct M	anagement	
Initiate projects after approval from higher authorities Understand procedures of program and project management methodology, implications and stakeholder involvement and communicate the project status and key milestones Understand the rational of projects in relation to the institution's strategic objectives Document and communicate factors and risk associated with own work Use results and approaches of successful project implementation as guide BASIC COMPETENT BAVANCED Manage multiple programs and balance priorities and conflicts and conflicts and conflicts and caccording to institutional goals Apply effective risk management strategies through impact assessment and create clarity around expectations Find a balance between project deadline and the quality of deliverables Document and communicate factors and risk associated with own work Use results and appropariate project implementation as guide Understand and conceptualise the long-term implications of desired project outcomes Apply effective risk management strategies through impact assessment and requirements Modify project soope and budget when required without compromising the quality and objectives of the project resources to facilitate the effective completion of the deliverables Comply with statutory requirements and apply policies in a consistent manner Monitor prograss and balance priorities and conflicts in micro analysis strategies through impact assessment and resource requirements Modify project without compromising the quality and objectives of the project team and poptications of necessary and resource according to institutional goals Apply effective risk management strategies through impact assessment and resource requirements Soope and budget when required without stakeholders in seeking project authorities and relevant stakeholders in seeking project buy-in lidentify and apply contemporary project management methodology. Influence people in positions of authorities and relevant stakeholders in seeking project into work	Competency Definition	n	plan, manage, mor deliver on set object	itor ctive:	and evaluate specific as	
 Initiate projects after approval from higher authorities Understand procedures of program and project management methodology, implications and stakeholder involvement Understand the rational of projects in relation to the institution's strategic objectives Document and communicate the project team and conflicts according to the desired project strategies through implications of desired project outcomes on Direct a comprehensive strategies through implications of desired project screaming and resource requirements and resource requirements and resource requirements and resource requirements and concerdingly to realise institutional objectives of the project scoppacity of deliverables accordingly to realise institutional objectives of the project when required without compromising				ENT		41.00-010-0
after approval from higher authorities Understand procedures of program and project management methodology, implications and stakeholder involvement and create clarity around expectations in relation to the institution's strategic objectives Document and communicate factors and risk associated with own work Use results and approaches of successful project implementation as guide after approval from higher authorities Understand the rational of projects in relation to the institution's strategic objectives Document and communicate factors and risk associated with own work Use results and approaches of successful project implementation as guide Stakeholder involvement and communicate the project team and ereate clarity around expectations Find a balance priorities and conflicts according to institutional goals Apply effective risk management strategies through impact assessment and react clarity around expectations Find a balance priorities and create clarity around expectations Find a balance priorities and create clarity and objectives of the quality and objectives of the effective completion of the deliverables Comply with statutory requirements and apply policies in a consistent manner Monitor progress and use of resources and make needed adjustments to timelines, steps, Monitor policy Modify project earn without compromising the quality and objectives of the project team objectives of the long-term outcomes Modify project Involve top-level authorities and relevant stakeholders in seeking project management methodology Influence people in positions of authority to impleations of desired project outcomes Pired a palance besides expectations Modify project Involve top-level authorities and relevant stakeholders in seeking project team or objectives Influence people in outcomes of project team or objectives				<u> </u>		
allocation and apply made as needed procedures to	 Initiate projects after approval from higher authorities Understand procedures of program and project management methodology, implications and stakeholder involvement Understand the rational of projects in relation to the institution's strategic objectives Document and communicate factors and risk associated with own work Use results and approaches of successful project implementation as 		Establish broad stakeholder involvement and communicate the project status and key milestones Define the roles and responsibilities of the project team and create clarity around expectations Find a balance between project deadline and the quality of deliverables Identify appropriate project resources to facilitate the effective completion of the deliverables Comply with statutory requirements and apply policies in a consistent manner Monitor progress and use of resources and make needed adjustments to timelines, steps, and resource	•	Manage multiple programs and balance priorities and conflicts according to institutional goals Apply effective risk management strategies through impact assessment and resource requirements Modify project scope and budget when required without compromising the quality and objectives of the project Involve top-level authorities and relevant stakeholders in seeking project buy-in Identify and apply contemporary project management methodology Influence and motivate project team to deliver exceptional results Monitor policy implementation and apply	Understand and conceptualise the long-term implications of desired project outcomes Direct a comprehensive strategic macro and micro analysis and scope projects accordingly to realise institutional objectives Consider and initiate projects that focus on achievement of the long-term objectives Influence people in positions of authority to implement outcomes of projects Lead and direct translation of policy into workable actions plans Ensures that programs are monitored to track progress and optimal resource utilisation, and that adjustments are



Cluster	Leading Compete	ncies	
Competency Name	Financial Manage	ment	
Competency Definition	financial risk mana accordance with re	an and manage budgets, or gement and administer pro ecognised financial practice ctions are managed in an e	ocurement processes in es. Further to ensure that
		ENT LEVELS	
BASIC Understand basic	COMPETENT Exhibit knowledge	ADVANCED Toke poting	SUPERIOR
 Understand basic financial concepts and methods as they relate to institutional processes and activities Display awareness into the various sources of financial data, reporting mechanisms, financial governance, processes and systems Understand the importance of financial accountability Understand the importance of asset control 	 Exhibit knowledge of general financial concepts, planning, budgeting, and forecasting and how they interrelate Assess, identify and manage financial risks Assume a cost-saving approach to financial management Prepare financial reports based on specified formats Consider and understand the financial implications of decisions and suggestions Ensure that delegation and instructions as required by National Treasury guidelines are reviewed and updated Identify and implement proper monitoring and evaluation practices to ensure appropriate spending against budget 	 Take active ownership of planning, budgeting, and forecast processes and provides credible answers to queries within own responsibility Prepare budgets that are aligned to the strategic objectives of the institution Address complex budgeting and financial management concerns Put systems and processes in place to enhance the quality and integrity of financial management practices Advise on policies and procedures regarding asset control Promote National Treasury's regulatory framework for Financial Management 	 Develop planning tools to assist in evaluating and monitoring future expenditure trends Set budget frameworks for the institution Set strategic direction for the institution on expenditure and other financial processes Build and nurture partnerships to improve financial management and achieve financial savings Actively identify and implement new methods to improve asset control Display professionalism in dealing with financial data and processes



Cluster	Leading Compete	ncies	
Competency Name	Change Leadersh	ip	
Competency Definition	order to successful professional and o	initiate institutional transfor ally drive and implement nev quality services to the comm	w initiatives and deliver
	ACHIEVEM	ENT LEVELS	
BASIC	COMPETENT	ADVANCED	SUPERIOR
Display an awareness of change interventions, and the benefits of transformation initiatives Able to identify basic needs for change Identify gaps between the current and desired state Identify potential risk and challenges to transformation, including resistance to change factors Participate in change programs and piloting change interventions Understand the impact of change interventions on the institution within the broader scope of local government	 Perform an analysis of the change impact on the social, political and economic environment Maintain calm and focus during change Able to assist team members during change and keep them focused on the deliverables Volunteer to lead change efforts outside of own work team Able to gain buy-in and approval for change from relevant stakeholders Identify change readiness levels and assist in resolving resistance to change factors Design change interventions that are aligned with the institution's strategic objectives and goals 	 Actively monitor change impact and results and convey progress to relevant stakeholders Secure buy-in and sponsorship for change initiatives Continuously evaluate change strategy and design and introduce new approaches to enhance the institution's effectiveness Build and nurture relationships with various stakeholders to establish strategic alliance in facilitating change Take the lead in impactful change programs 	Sponsor change agents and create a network of change leaders who support the interventions Actively adapt current structures and processes to incorporate the change interventions Mentor and guide team members on the effects of change, resistance factors and how to integrate change Motivate and inspire others around change initiatives



Cluster	Leading Competer	ncies	
Competency Name	Governance Leade	ership	
Competency Definitio	and compliance re governance practic	irect and apply professiona quirements and apply a tho ces and obligations. Furthe of relevant policies and ent inships	orough understanding of er, able to direct the
		ENT LEVELS	
BASIC	COMPETENT	ADVANCED	SUPERIOR
Display a basic awareness of risk, compliance and governance factors but require guidance and development in implementing such requirements Understand the structure of cooperative government but requires guidance on fostering workable relationships between stakeholders Provide input into policy formulation	 Display a thorough understanding of governance and risk and compliance factors and implement plans to address these Demonstrate understanding of the techniques and processes for optimising risk taking decisions within the institution Actively drive policy formulation within the institution to ensure the achievement of objectives 	 Able to link risk initiatives into key institutional objectives and drivers Identify, analyse and measure risk, create valid risk forecasts, and map risk profiles Apply risk control methodology and approaches to prevent and reduce risk that impede on the achievement of institutional objectives Demonstrate a thorough understanding of risk retention plans Identify and implement comprehensive risk management systems and processes Implement and monitor the formulation of policies, identify and analyse constraints and challenges with implementation and provide recommendations for improvement 	Demonstrate a high level of commitment in complying with governance requirements Implement governance and compliance strategy to ensure achievement of institutional objectives within the legislative framework Able to advise Local Government on risk management strategies, best practice interventions and compliance management Able to forge positive relationships on cooperative governance level to enhance the effectiveness of local government Able to shape, direct and drive the formulation of policies on a macro level



Cluster	Core Competencie	es	
Competency Name	Moral Competence	е	
Competency Definition		oral triggers, apply reasonin consistently display behavio	
		ENT LEVELS	
BASIC	COMPETENT	ADVANCED	SUPERIOR
 Realise the impact of acting with integrity, but requires guidance and development in implementing principles Follow the basic rules and regulations of the institution Able to identify basic moral situations, but requires guidance and development in understanding and reasoning with moral intent 	Conduct self in alignment with the values of Local Government and the institution Able to openly admit own mistakes and weaknesses and seek assistance from others when unable to deliver Actively report fraudulent activity and corruption within local government Understand and honour the confidential nature of matters without seeking personal gain Able to deal with situations of conflict of interest promptly and in the best interest of local government	 Identify, develop, and apply measures of self-correction Able to gain trust and respect through aligning actions with commitments Make proposals and recommendations that are transparent and gain the approval of relevant stakeholders Present values, beliefs and ideas that are congruent with the institution's rules and regulations Takes an active stance against corruption and dishonesty when noted Actively promote the value of the institution to internal and external stakeholders Able to work in unity with a team and not seek personal gain Apply universal moral principles consistently to achieve moral decisions 	 Create an environment conducive of moral practices Actively develop and implement measures to combat fraud and corruption Set integrity standards and shared accountability measures across the institution to support the objectives of local government Take responsibility for own actions and decisions, even if the consequences are unfavourable

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СІ	luster		Core Competencie	s		8	
Compet	ency Name		Planning and Orga	nisin	9		
Competer	ncy Definition	1		e the	and organise information e quality of service del anage risk		
			ACHIEVEME	ENT			
			COMPETENT		ADVANCED		SUPERIOR
plans and tasks are objective Understal process and orgal requires and development of the providing and complans Able to for existing plans Able to for existing plans Focus or term objective Focus or term objective Arrange and resolved	ollow basic d organise bund set es and the of planning unising but guidance elopment in g detailed prehensive ollow olans and nat es are met ectives in ng plans ons information urces for a task, re further and	•	COMPETENT Actively and appropriately organise information and resources required for a task Recognise the urgency and importance of tasks Balance short and long-term plans and goals and incorporate into the team's performance objectives Schedule tasks to ensure they are performed within budget and with efficient use of time and resources Measures progress and monitor performance results		ADVANCED Able to define institutional objectives, develop comprehensive plans, integrate and coordinate activities, and assign appropriate resources for successful implementation Identify in advance required stages and actions to complete tasks and projects Schedule realistic timelines, objectives and milestones for tasks and projects Produce clear, detailed and comprehensive plans to achieve institutional objectives Identify possible risk factors and design and implement appropriate contingency plans Adapt plans in light of changing circumstances Prioritise tasks and	•	Focus on broad strategies and initiatives when developing plans and actions Able to project and forecast short, medium and long term requirements of the institution and local government Translate policy into relevant projects to facilitate the achievement of institutional objectives
				•	projects according to their relevant urgency and importance		ı.



Cluster		Core Competencies				
Competency Name		Analysis and Innovation				
Competency Definition		establish and imple	mei	e information, challeng nt fact-based solutions ocesses in order to act	that	are innovative to
		ACHIEVEME	ENT			
BASIC		COMPETENT	<u> </u>	ADVANCED		SUPERIOR
 Understand the basic operation problem solving of analysis, but lack detail and thoroughness Able to balance independent analysis with requesting assistance from others Recommend new ways to perform tasks within own function Propose simple remedial interventions that marginally challenges the status quo Listen to the ideas and perspectives of others and explore opportunities to enhance such innovative thinking 	•	Demonstrate Logical techniques and approaches and provide rationale for recommendations Demonstrate objectivity, insight, and thoroughness when analysing problems Able to break down complex problems into manageable parts and identify solutions Consult internal and external stakeholders on opportunities to improve processes and service delivery Clearly communicate the benefits of new opportunities and innovative solutions to stakeholders Continuously identify opportunities to enhance internal processes Identify and analyse opportunities conducive to innovative approaches and propose remedial intervention	•	Coaches team members on analytical and innovative approaches and techniques Engage with appropriate individuals in analysing and resolving complex problems Identify solutions on various areas in the institution Formulate and implement new ideas throughout the institution Able to gain approval and buyin for proposed interventions from relevant stakeholders Identify trends and best practices in process and service delivery and propose institutional application Continuously engage in research to identify client needs	•	Demonstrate complex analytical and problem solving approaches and techniques Create an environment conducive to analytical and fact- based problem- solving Analyse, recommend solutions and monitor trends in key challenges to prevent and manage occurrence Create an environment that fosters innovative thinking and follows a learning organisation approach Be a thought leader on innovative customer service delivery, and process optimisation Play an active role in sharing best practice solutions and engage in national and international local government seminars and conferences

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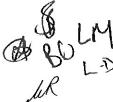
Cluster	Core Competencie	Core Competencies				
Competency Name	Knowledge and Inf	Knowledge and Information Management				
Competency Definitio	n information through the collective know	Able to promote the generation and sharing of knowledge and information through various processes and media, in order to enhance the collective knowledge base of local government				
		ENT LEVELS	r			
BASIC	COMPETENT	ADVANCED	SUPERIOR			
 Collect, categorise and track relevant information required for specific tasks and projects Analyse and interpret information to draw conclusions Seek new sources of information to increase the knowledge base Regularly share information and knowledge with internal stakeholders and team members 	 Use appropriate information systems and technology to manage institutional knowledge and information sharing Evaluate data from various sources and use information effectively to influence decisions and provide solutions Actively create mechanisms and structures for sharing of information Use external and internal resources to research and provide relevant and cutting-edge knowledge to enhance institutional effectiveness and efficiency 	 Effectively predict future information and knowledge management requirements and systems Develop standards and processes to meet future knowledge management needs Share and promote best- practice knowledge management across various institutions Establish accurate measures and monitoring systems for knowledge and information management Create a culture conducive of learning and knowledge sharing Hold regular knowledge and information sharing sessions to elicit new ideas and share best practice approaches 	 Create and support a vision and culture where team members are empowered to seek, gain and share knowledge and information Establish partnerships across local government to facilitate knowledge management Demonstrate a mature approach to knowledge and information sharing with an abundance and assistance approach Recognise and exploit knowledge points in interactions with internal and external stakeholders 			



Cluster	Core Competencie	Core Competencies				
Competency Name	Communication	Communication				
Competency Definition	n and concise manne effectively convey,	Able to share information, knowledge and ideas in a clear, focused and concise manner appropriate for the audience in order to effectively convey, persuade and influence stakeholders to achieve the desired outcome				
		ENT LEVELS				
BASIC	COMPETENT	ADVANCED	SUPERIOR			
Demonstrate an understanding for communication levers and tools appropriate for the audience, but requires guidance in utilising such tools Express ideas in a clear and focused manner, but does not always take the needs of the audience into consideration Disseminate and convey information and knowledge adequately	 Express ideas to individuals and groups in formal and informal settings in an manner that is interesting and motivating Able to understand, tolerate and appreciate diverse perspectives, attitudes and beliefs Adapt communication content and style to suit the audience and facilitate optimal information transfer Deliver content in a manner that gains support, commitment and agreement from relevant stakeholders Compile clear focused, concise and well-structured written documents 	Effectively communicate highrisk and sensitive matters to relevant stakeholders Develop a well-defined communication strategy Balance political perspectives with institutional needs when communicating viewpoints on complex issues Able to effectively direct negotiations around complex matters and arrive at a win-win situation that promotes Batho Pele principles Market and promote the institution to external stakeholders and seek to enhance a positive image of the institution Able to communicate with the media with high levels of moral competence and discipline	Regarded as a specialist in negotiations and representing the institution Able to inspire and motivate others through positive communication that is impactful and relevant Creates an environment conducive to transparent and productive communication and critical and appreciative conversations Able to coordinate negotiations at different levels within local government and externally			



Cluster	Core Competencie	Core Competencies			
Competency Name	Results and Qualit	Results and Quality Focus			
Competency Definition	and objectives whi encourage others	Able to maintain high quality standards, focus on achieving results and objectives while consistently striving to exceed expectations and encourage others to meet quality standards. Further, to actively monitor and measure results and quality against identified objectives			
		ENT LEVELS			
BASIC	COMPETENT	ADVANCED	SUPERIOR		
Understand quality of work but requires guidance in attending to important matters Show a basic commitment to achieving the correct results Produce the minimum level of results required in the role Produce outcomes that is of a good standard Focus on the quantity of output but requires development in incorporating the quality of work Produce quality work in general circumstances, but fails to meet expectation when under pressure	Focus on high- priority actions and does not become distracted by lower-priority activities Display firm commitment and pride in achieving the correct results Set quality standards and design processes and tasks around achieving set standards Produce output of high quality Able to balance the quantity and quality of results in order to achieve objectives Monitors progress, quality of work, and use of resources; provide status updates, and make adjustments as needed	 Consistently verify own standards and outcomes to ensure quality output Focus on the end result and avoids being distracted Demonstrate a determined and committed approach to achieving results and quality standards Follow task and projects through to completion Set challenging goals and objectives to self and team and display commitment to achieving expectations Maintain a focus on quality outputs when placed under pressure Establishing institutional systems for managing and assigning work, defining responsibilities, tracking, monitoring and measuring success, evaluating and valuing the work of the institution 	 Coach and guide others to exceed quality standards and results Develop challenging, client-focused goals and sets high standards for personal performance Commit to exceed the results and quality standards, monitor own performance and implement remedial interventions when required Work with team to set ambitious and challenging team goals, communicating long-and short-term expectations Take appropriate risks to accomplish goals Overcome setbacks and adjust action plans to realise goals Focus people on critical activities that yield a high impact 		



6. Achievement Levels

The achievement levels indicated in the table below serve as a benchmark for appointments, succession planning and development interventions.

- 6.1 Individuals falling within the Basic range are deemed unsuitable for the role of senior manager, and caution should be applied in promoting and appointing such persons.
- 6.2 Individuals that operate in the Superior range are deemed highly competent and demonstrate an exceptional level of practical knowledge, attitude and quality. These individuals should be considered for higher positions, and should be earmarked for leadership programs and succession planning.

Level	Terminology	Description
1	Basic	Applies basic concepts, methods, and understanding of local government operations, but requires supervision and development intervention.
2	Competent	Develops and applies more progressive concepts, methods and understanding. Plans and guides the work of others an executes progressive analysis.
3	Advanced	Develops and applies complex concepts, methods and understanding. Effectively directs and leads a group and executes in-depth analysis.
4	Superior	Has a comprehensive understanding of local government operations, critical in strategic shaping direction and change develops and applies comprehensive concepts and methods.





DISCLOSURE FORM FOR BENEFITS AND INTERESTS

I, the undersigned (Surname and Initials)				
Postal Address No 50 Den Volenfre Brimbelpork Poschastroom 2531 Residential Address Some as above				
Position Held \(\int\)\(\neq \ell \) Name of Municipality	4			
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Shares, securities financial institution		interests (Not bank	accounts with	
Number of shares/Extent of financial interest	Nature	Nominal Value	Name of Company/Entity	
		Jeak		
	Vo	of applicat		
2. Interest in a trust				
Name of trust Amount of Remuneration! Income				
wat appliable				
Was the same of th				
3. Membership, directorships and partnerships				
Name of corporate e partnership or firm	Name of corporate entity, Type of business Amount of Remuneration/ Income			
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Name of Employer		Type of Work		Amou	Amount of remuneration/	
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Confidential Signature by Munic	cipal Man	ager: Pho	che			
Date: <u>3 June 2024</u>	•					
5. Consultancies						
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		JAA	37			
. Subsidies, gra	ints and	sponsorships	by any orga	anisation		
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		assistance				
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nylima	Like				R200000	
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Bh M

PLACE: Klerksdorp

DATE: 3 June 2024

OATH/AFFIRMATION

CONT	ENTS N	lOTED∕.∖Municipal Manager DATE		
	B	3 June 2024		
Date: 5	3 June 2	2024 Place: Klerksdorp		
Klerks	dorp			
		s of institution: Corner of Bram Fischer and Emily Hobhouse Streets		
Desigr Africa	nation (r	ank): Manager Performance Management Ex Officio Republic of South		
		s and surname: Ms. Cherèl Jansen van Rensburg (Block letters)		
Comm	nissione	Manon Bustice of the Peace		
2.	the con	y that the deponent has acknowledged that she/he knows and understands ntents of this declaration. The deponent utters the following words: "I swear e contents of this declaration are true, so help me God." / "I truly affirm that ntents of the declaration are true". The signature/mark of the deponent is to the declaration in my presence.		
		Answer: Yes		
	(iii)	Do you consider the prescribed oath or affirmation to be binding on your conscience?		
	(iii)			
	(ii)	Do you have any objection to taking the prescribed oath or affirmation? Answer: No		
		Answer: Yes		
	(i)	Do you know and understand the contents of the declaration?		
1.	I certify that before administering the oath/affirmation I asked the deponent the following questions and wrote down her/his answers in his/her presence:			

